

17th March 2020

Information about the Crespel & Deiters Group's approach and measures to deal with the corona pandemic.

Information about our raw material supply:

Since we only process EU wheat, which at least 75% comes from Germany, we can currently maintain our supply chains. Targeted stockpiling and long-term supply contracts also contribute to our raw material supply.

Maintenance of production:

We maintain our production by the following measures:

- Our production processes are largely automated, so that they can be maintained even with an increased illness.
- Product availability is ensured through structured processes, forward-looking planning and stock-keeping.
- The special structure of our shift models enables flexibility in the occupation of the individual shifts.
- The shift is handed over in writing and by telephone to reduce personal contact points.
- There are special areas within our company premises that only authorized, internal employees may enter.
- By reorganizing the operational processes, we have ensured that employees from different areas and different shifts do not meet.

Ensuring the movement of goods

In the area of logistics, we are increasingly dealing with external influencing factors, to which we are currently reacting as follows:

- We are in close contact with our logistics partners and permanently secure cargo space. We currently do not see any effects from e.g. B. boundary closures on our ability to deliver. The movement of goods across the European borders works. There may only be delays here.

Further measures

Employees in key positions will be able to promptly establish connection to the company by means of the company's internal software and VPN, so that they are able to carry out the most important work from outside of the company.

Our staff already receive regular training on hygiene standards and the proper application of personal protection and hygiene measures. They will be purposefully retrained in the event of emergent and additional cases of illness. The content of this training is adapted to recommendations made by the Federal Ministry of Health and the Robert Koch Institute.

Essential means of prevention and protection, such as disinfectant, face masks, gloves etc. have been stockpiled principally for affected employees.

In the course of the new type of Coronavirus that has occurred, current information and rules of conduct for internal employees and external staff such as truck drivers or guests have been issued containing the following points:

- Regular internal communication on how we deal with the corona pandemic
- Business trips are suspended until mid-April. To maintain our business, telephone and video conferences are held.
- Spatial separations (offices, conference rooms) are carried out within the company.

To ensure the supply chain, we have regular truck traffic on our premises. The drivers are expressly advised of the mandatory compliance with our hygiene measures. Outside of this truck traffic, contact with external business partners is reduced to an absolute minimum.

Through all these measures, we try to ensure that we can exclude bottlenecks due to Coronavirus.

At the moment we can state that we have no problems in production and are able to deliver as usual.

Please do not hesitate to contact us for more information.

Yours sincerely,

Quality Management Crespel & Deiters Group

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