

August 2020

Information about the Crespel & Deiters Group's approach and measures to deal with the corona pandemic.

Information about our raw material supply

Since we only process EU wheat, of which at least 75% come from Germany, we can currently maintain our supply chains. A targeted provisioning as well as long-term supply contracts and long-term supplier relationships also contribute to our raw material supply.

Maintenance of production

We maintain our production by the following measures:

- Our production processes are largely automated, so that they can be maintained even despite an increased personnel absence due to illness.
- Product availability is ensured through structured processes, forward-looking planning and stock-keeping.
- The special structure of our shift models enables flexibility in the occupation of the individual shifts.
- The shift is handed over in writing and by telephone to reduce personal contact points.
- There are special areas within our company premises that only authorized, internal employees may enter.
- We implemented a three-steps-plan, which regulates the site-related measures that will apply if the number of newly infected in Germany increases again. By reorganising the operational processes for example, we have ensured that employees from different areas do not meet.

Germany: During its meeting held on the 23rd of March 2020, the Federal Cabinet decided that the agricultural and food industry is recognised as an industry providing systemically important infrastructure. This decision is of key importance, for example when it comes to maintaining operations, should quarantine measures place these at risk.

This way, industries such as the starch industry, can put special arrangements into place, such as the use of so-called "green lanes" for cross-border traffic, to ensure supplies to their customers.

Securing goods traffic

We currently have a stable transport market situation in the logistics sector.

Further measures

Employees in key positions will be able to promptly establish connection to the company by means of the company's internal software and VPN, so that they are able to carry out the most important work from outside of the company.

Our staff is regularly trained in hygiene standards and the proper application of personal protection and hygiene measures. The contents of these trainings are adapted to the respective recommendations of the Federal Ministry of Health and of the Robert Koch Institute.

Essential means of prevention and protection, such as disinfectant, face masks, gloves etc. have been stockpiled.

In the course of the Coronavirus that has occurred, up-to-date information and rules of conduct for internal employees have been issued, containing the following points:

- Regular internal communication on how we deal with the corona pandemic
- Implementation of a three-steps-plan in case of increasing numbers of newly infected

To ensure the supply chain, we have regular truck traffic on our premises. The drivers are explicitly advised of the mandatory compliance with our hygiene measures. Apart from this truck traffic, contact with external business partners is reduced to an absolute minimum.

Through all these measures, we try to ensure that we can exclude bottlenecks due to Coronavirus.

At the moment we can state that we have no problems in production and are able to deliver as usual. In light of the special situation, we ask our customers to submit their orders early.

Please do not hesitate to contact us for more information.

Yours sincerely,

Quality Management Crespel & Deiters Group

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